SPRING 2015 TEXTBOOK RETURN & REFUND POLICY
FOR NON-RENTAL, PURCHASED BOOKS ONLY
(This policy does not apply to Rental books)

If you have questions, please come to the Bookstore or call (920) 683-4680

Any books you purchase in our store for the Spring 2015 semester may be returned for a refund if you drop a class, purchase the wrong book(s), or decide you do not need/want the book(s). Certain conditions for returns and refunds apply, as follows:

1. **Only books purchased for the Spring 2015 semester can be returned for refunds.** You must bring the original, legible receipt showing the purchase of your books dated no earlier than **1/21/15** in order to receive a refund. **Returns and refunds can only be processed until the following dates:**

2. Any books purchased “**Used**” must be returned by **12:00 noon on Friday, March 6** in order to receive a refund. If you miss this cutoff date, you must keep your book, sell it online or to another student, or wait for buyback at the end of the semester.

3. Any books purchased “**New**” must be returned by **2:00pm on Wednesday, April 1** in order to receive a refund. Furthermore, **they must be in NEW condition** (no writing, highlighting, folded pages, creased spines, etc). **No exceptions!** If you miss this cutoff date or your book is not in new condition anymore, you must keep your book, sell it online or to another student, or wait for buyback at the end of the semester.

4. Any book that is wrapped in plastic and labeled “**NO RETURN IF UNWRAPPED**” cannot be returned or refunded if the plastic is torn or missing. **No exceptions!**

5. There may be a book buyback during final exams at the end of the semester. You may sell any non-rental, purchased books from the current or past semester(s), or any college or university, at that time, subject to the buyer’s needs. Receipts are not needed for buyback. **RENTAL BOOKS MUST BE RETURNED TO THE STORE, NOT SOLD AT BUYBACK! YOU WILL BE FINED/CHARGED FOR ANY LATE OR UNRETURNED RENTAL BOOKS!**