SPRING 2014 TEXTBOOK RETURN POLICY
FOR NON-RENTAL, PURCHASED TEXTBOOKS
(This policy does not apply to Rental books)

If you have questions, please come to the Bookstore or call (920) 683-4680.

1. Only non-rental books which were purchased for Spring 2014 semester (beginning 1/22/14) can be returned. You must have a legible receipt dated 1/22/14 or later to return books. No exceptions!

2. All new and used non-rental textbooks which were purchased beginning 1/22/14, and have a legible receipt, can be returned for a refund until 2:00 p.m. on Mon. Feb. 10th.

3. New books that were wrapped in plastic or sealed in any way and labeled “NO RETURN if UNWRAPPED” cannot be returned or refunded if unwrapped. No exceptions! New books that were wrapped in plastic or sealed in any way but not bearing the “NO RETURN if UNWRAPPED” label are refundable at the new book rate if still wrapped/sealed, but at the used book rate if unwrapped/unsealed.

4. Any new books which do not appear new (i.e. bent covers, highlighting, writing, creased spines, etc.) are not returnable or refundable.

5. PLEASE INSPECT YOUR BOOKS IMMEDIATELY FOR ANY MANUFACTURING DEFECTS SUCH AS POOR BINDINGS OR MISSING PAGES. DEFECTIVE BOOKS MUST BE RETURNED IMMEDIATELY AND WILL BE REPLACED. DELAYS WILL RESULT IN DEFECTS BEING TREATED AS DAMAGE OR WEAR BY THE OWNER.

6. All unsold textbooks on the shelves will be returned to the publishers after 2:00 p.m. on Mon. Feb. 10th. PLEASE PURCHASE ALL YOUR BOOKS BEFORE THIS DATE!

7. There will be a book buyback during finals at the end of the semester. You may sell your unwanted, non-rental, purchased textbooks from the current or previous semester(s) at this time. Receipts are not needed for buyback. PLEASE DO NOT ATTEMPT TO SELL RENTAL BOOKS AT BUYBACK! YOU MUST RETURN RENTAL BOOKS TO THE BOOKSTORE TO AVOID BEING CHARGED FULL RETAIL REPLACEMENT COSTS!